iFerret/iArchive Update — December 2022

Introduction

Welcome to the latest edition of the iFerret/iArchive Update. iPLATINUM is pleased to announce we now have over 100 councils using our iFerret and iArchive solutions from Perth to Horowhenua and many places in between. We are pleased to have been able to assist these organisations improve information access and increase business efficiencies.

We are hopeful the world continues to return to some level of normality as we move into the Christmas holiday season but we have all learned to expect the unexpected. Either way we will continue to roll out solutions that improve outcomes for your staff and customers.

In this edition we cover new customers, events update, iFerret 3.1 Update, usage update and the benefits of iArchive. We hope you enjoy the iFerret/iArchive Update.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive installs since the last edition of the iFerret update.

- City of Shoalhaven (Fujitsu, Chris and Sun iArchives)

- Cabonne Shire Council (Fujitsu iArchive)

- Blayney Shire Council (iFerret Microsoft connector)

- Narromine Shire Council (iFerret)

- Narromine Shire (Bluepoint iArchive)

- Temora Shire Council (iFerret)

- Wollondilly Shire Council (iFerret)

- Norfolk Island Regional Council (iFerret Microsoft connector)

- City of Parramatta (eRecruit iArchive)

- Narromine Shire Council (Fujitsu iArchive)

- Southern Downs Regional Council (iFerret ECM cloud connector)

- Queanbeyan Palerang Regional Council (iFerret ECM and P&R cloud connectors)

- Town of Mosman Park (iFerret)

- Healthshare Vic (iFerret)

- City of Port Phillip (Pathway and TRIM iArchives)

- Bass Coast Shire Council (iFerret)

- WALGA (iFerret)

Upcoming Events

iFerret Webinar Series—7th December 2022, March 2023

LGProfessionals SA Annual Conference—24th March 2023

LGC NSW 2023—31st May 2023

RIMPALIVE 2023—3rd October 2023

LGAQ Annual Conference 2023—16th October 2023

LGP Annual Conference 2023—17th October 2023

LGProfessionals WA Annual Conference—7th November 2023

iFerret 3.1 Update

A number of new connectors for iFerret have been developed over the years and the breadth of solutions we are now able to scan and index is quite expansive. If you have not reviewed the connectors available for current transaction systems and historical legacy data in recent times, we encourage you to do this. Should you require a list of current connectors please lodge your request via info@iplatinum.com.au.

The pending iFerret 3.1 release will include a raft of new features that will make life even easier for our iFerret and iArchive customers. Some of the highlights include:

The modernisation of query screens. From the Query screens, you will be able to export reports to Excel or pdf in addition to being able to view the BIRT report on the screen. You can select multiple reports for Export. In the past, you could only download a summary of the search results from the Query screen. You can still do that, but now you can also export the entire report.

Improved search performance across the board via the implementation of further optimisation techniques.

Various improvements to the managed result set function to make this a little more intuitive.

We have also made a change to the wildcards available, which has already been distributed in a patch. Previously, you could only use a single wildcard in a search field. You couldn't combine them. The + wildcard has been enabled and the , wildcard used to only work in number fields, but now works in text fields too.

We have now also enabled the full path to Sharepoint documents

The Benefits of iArchive

The IPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

iArchive ensures valuable historical information is far more accessible to all employees, enabling the best-informed decisions by having a complete view of information at their fingertips.
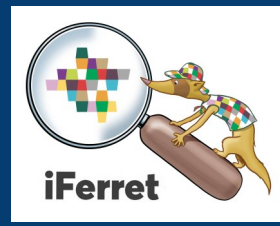
Users can find and view information without having knowledge of or access to the various historical applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

Information can be easily accessed in a structured or unstructured format depending on the nature of the inquiry and the source of the data. This enables simple parameter based searches along with "google like" inquires.

Most importantly, once the iArchive solution is installed, organisations can decommission expensive legacy applications and maintain easy access to the underlying data.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment or installed independently as a standalone system. Solutions have been developed for many commonly used systems including GenaCIS, Stowe TCS, Fujitsu, Authority, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Sun Systems, Confirm, MatMan, Kronos, Oracle eBusiness, WorkSafe and more.

Merry Christmas and Happy New Year to all!